

**Accessibility for Ontarians with Disabilities Act (AODA)
Customer Service Feedback Form**



Thank you for visiting JBM Office Systems Ltd. We value our customers and strive to meet everyone's needs.

Please tell us the date of your visit:

Did we respond to your customer service needs during your visit?

Yes

Somewhat (please explain below)

No (please explain below)

Was our customer service provided to you in an accessible manner?

Yes

Somewhat (please explain below)

No (please explain below)

Did you have any problems accessing our goods and services?

No

Somewhat (please explain below)

Yes (please explain below)

Additional Comments:

Contact information (optional)*:

Name:

Phone:

Address:

Email:

Preferred Method of Contact:

Phone

Email

Thank you,

JBM Office Systems Ltd.

*Protecting your personal information: At JBM Office Systems Ltd., we recognize and respect every individual's right to privacy. When personal information is provided to us, we establish a confidential file that is kept in the offices of JBM Office Systems Ltd. We limit access to information in your file to JBM staff or persons authorized by JBM who require it to perform their duties, to persons to whom you have granted access, and to persons authorized by law.