



Lexmark Markvision Enterprise

Lexmark Markvision Enterprise is free, browser-based software that gives you complete visibility into your entire fleet of network printers and multifunction devices, regardless of manufacturer. The advanced, yet easy-to-use toolset helps you realize a fast return on your printing device investment, while reducing the burden on your IT staff.

Managing your device fleet is simple and intuitive

Roles-based design

To coordinate the multiple tasks involved with managing your devices, the software is divided into four service areas: Asset Manager, Configurations, Service Desk and Event Manager.

This roles-based design benefits administrators and users alike; administrators can grant access based on individual users' responsibilities, and users are presented with only the features and functions they need to accomplish their jobs. In addition, the software models ITIL terminology and methodologies, the best practice framework used by IT service managers around the world.

Intuitive user interface

The user interface meshes outstanding functionality with a superb visual design to provide a user experience that's intuitive, consistent and very easy to use.

Web-based

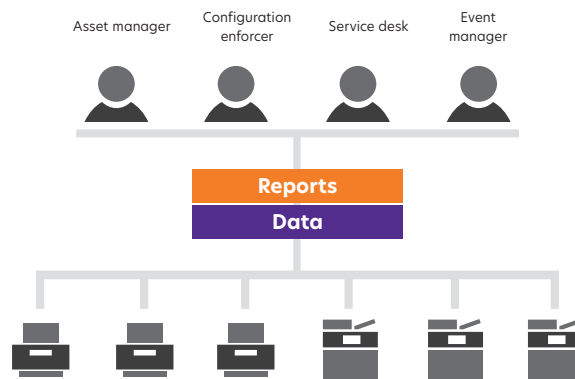
Once installed, Markvision Enterprise is accessible from anywhere on the network using your Web browser. There's no need to install separate client software.

Easy to scale, up or down

Markvision Enterprise lets you centrally manage your entire fleet, whether you have a few devices or thousands. Lexmark testing was reliably conducted with up to 20,000 devices on a single server.

Four powerful tools to help you manage your output environment more effectively

Lexmark Markvision Enterprise device management software lets you track and troubleshoot both Lexmark and non-Lexmark devices throughout their lifecycle—from the moment you connect them to the network until the day you retire them.



Asset Manager

Markvision Asset Manager discovers your devices, collects information from them and allows you to organize devices into groups so you can perform searches, efficiently schedule tasks and keep track of assets throughout their lifecycle. With Asset Manager, you can:

- ▶ **Auto-discover devices** or import a list of your devices
- ▶ **Create discovery profiles** and run them on a scheduled basis to keep your list of assets up to date
- ▶ **Audit devices** to gather information, such as installed features, options, page counts and other statistics
- ▶ **Search and group devices** based on attributes and then bookmark the results so you can access them any time
- ▶ **Track assets throughout their lifecycle** and automatically monitor for changes
- ▶ **Generate inventory reports** in PDF or CSV format to better understand the makeup of your fleet and share information with decision makers

Configurations

Once you have discovered and organized your devices, Markvision makes it easy to configure them, update their settings and ensure the devices remain properly configured over time—all from a central location through your web browser. With Configurations you can:

- ▶ **Create reliable, flexible configurations** that define the specific settings you want for a group of devices
- ▶ **Automatically check devices** for conformance with their configuration
- ▶ **Enforce configurations**, either manually or automatically, to keep devices configured exactly the way you have defined
- ▶ **Update firmware** and automatically ensure devices are kept at the correct firmware level
- ▶ **Deploy Lexmark solutions** to your devices

Service Desk

Markvision Service Desk lets you interact with your devices in real time, giving you the tools you need to troubleshoot and correct issues as quickly as possible. With Service Desk, you can:

- ▶ **View the status** of a device
- ▶ **View configuration information** to quickly identify if the device is in conformance with its configuration and enforce them if the settings have been changed
- ▶ **Remotely interact** with the device, either through the device's embedded web page or through the remote operator panel. Access to the remote operator panel is supported on all newer Lexmark models and allows you to change settings as if you were physically at the device

Event Manager

Whereas Service Desk allows you to intervene when a problem occurs, Markvision Event Manager helps you intercept issues by proactively monitoring your devices, alerting you to events and launching automatic actions when those events occur. With Event Manager, you can:

- ▶ **Monitor events** in your fleet, such as low consumables or error conditions
- ▶ **Automate your response** to an event once the alert is received using either an email notification or, if a custom action is required, event information can be written to a file

Designed for IT

Once installed, Lexmark Markvision Enterprise is accessible from anywhere on the network using your Web browser; there is no need to install separate client software. The server discovers and communicates with devices on your network, and provides the information to the client. The client displays the information through an intuitive, roles-based interface so you can easily see and report on your devices. This powerful solution lets you centrally manage your entire fleet, whether you have a few devices or thousands on your network.

Lexmark Markvision Enterprise

Drives costs down and agility up

Your organization demands high performance and high availability from its output fleet. Lexmark Markvision Enterprise helps you deliver.

Save time and reduce costs

Discover, configure and monitor networked printers and multifunction devices throughout your enterprise, all from a central location. There's no client application to install.

Maximize your investment

Reduce downtime with proactive event management. Stay ahead of issues with automatic alerts based on problem conditions, such as low consumable levels or error states.

Be more efficient

Use scheduling and policies to automatically keep your fleet information up to date and your devices configured in the way you've defined.

Make informed decisions

Robust reporting capabilities provide information on device makes, models, capabilities and usage statistics. Reports can be generated in PDF or CSV format for easy export and sharing.

Product specifications
RAM
Minimum: 2 GB; Suggested: 4GB+
Processor speed
Minimum: 1 physical 2GHz (HyperThreaded/Dual Core); Suggested: 2+ physical 3+ GHz (HyperThreaded/Dual Core+)
Computer hard drive
At least 60GB available storage space
Screen resolution
1024x768 dpi or greater
Supported operating systems
<ul style="list-style-type: none"> • Windows 32-bit: • Windows Server 2003 R2 • Windows Server 2003 R2 via VMWare ESX 3.5 U5 • Windows Server 2003 R2 via VMWare vSphere 4 U1 • Windows 7 • Windows 7 via VMWare ESX 3.5 U5 • Windows 7 via VMWare vSphere 4 U1
<ul style="list-style-type: none"> • Windows x64-bit: • Windows Server 2003 R2 • Windows Server 2003 R2 via VMWare ESX 3.5 U5 • Windows Server 2003 R2 via VMWare vSphere 4 U1 • Windows 7 • Windows 7 via VMWare ESX 3.5 U5 • Windows 7 via VMWare vSphere 4 U1 • Windows Server 2008 R2 • Windows Server 2008 R2 via VMWare ESX 3.5 U5 • Windows Server 2008 R2 via VMWare vSphere 4 U1 • Windows Server 2012 Standard Edition • Windows Server 2012 R2 <p>• Note: Make sure you have installed the latest patches or updates for your operating system.</p>
Supported databases
<p>Firebird Note: The application comes with a preconfigured Firebird database.</p>
Microsoft SQL Server (32-bit) 2005, 2008 and 2012; Microsoft SQL Server (34-bit) 2008 and 2012

Get started now

Download Lexmark Markvision Enterprise at www.lexmark.com/markvision.

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